

nGenius Visibility as a Service

nGenius® Visibility as a Service (nGenius VaaS) delivers hands-free proactive monitoring using NETSCOUT® market leading virtual network and application assurance platform coupled with a global team of application and network experts leveraging proven business practices. This nGenius VaaS team will provide the troubleshooting expertise, expert analysis, and actionable insights for your most critical applications and IP Network within your firewall and in cloud environments. nGenius VaaS is the power of NETSCOUT's market leading platform and expertise at an affordable monthly subscription.

nGenius VaaS Delivering Actionable Insights

The nGenius VaaS team of experts reduces the burden on your existing IT staff, by providing value rich recommendations to improve your network and applications.

- Have you lost visibility of key applications since you have moved them into the cloud?
- Is it difficult to differentiate between a WAN, LAN, server or application problem?

- Are you having trouble recruiting and retaining scarce cloud skills?
- Do you have many tools and still have difficulty diagnosing and resolving issues?

If you answered yes to any of these questions, you need nGenius VaaS.

Our experts will proactively monitor your network and applications, report on your network and applications health, provide expert troubleshooting support, analysis and monthly reporting. Our experts collect, organize and analyze your application and network performance data in order to provide monthly utilization summary, performance benchmarks, trending and consultative meetings with recommendations for improvements. If issues arise, the nGenius VaaS team of experts will provide troubleshooting expertise reducing the mean time to know (MTTK) and accelerate mean time to repair (MTTR). The nGenius VaaS team will help assure your critical applications and networks are operating at a high performance, freeing up your staff time spent on training, triaging and troubleshooting to work on more strategic initiatives.

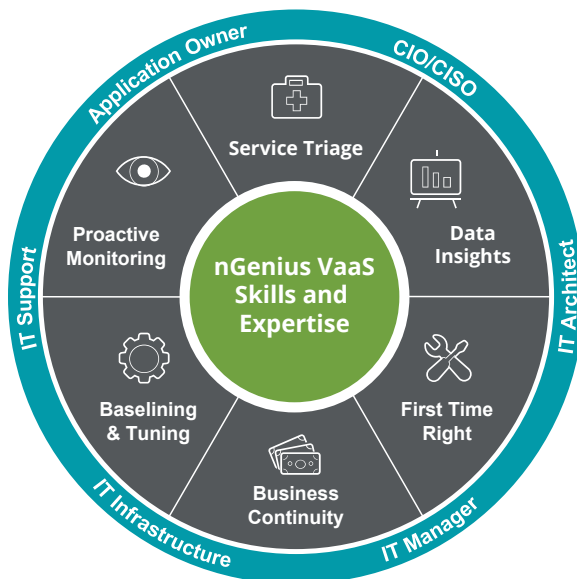
nGenius VaaS Platform Transforming Wire Data into Smart Data

NETSCOUT's approach to service assurance is built on a foundation of High Quality Data and real-time High Quality Analytics. Based on network traffic, NETSCOUT's patented Adaptive Service Intelligence™ (ASI) provides the most robust data source available to ensure that high quality services are delivered to the business by measuring the actual transactions and dependencies of the service. NETSCOUT® analytics are the industry leading standard for scalability and ease-of-use, enabling proactive service triage.




The nGenius VaaS platform is powered by ASI, NETSCOUT's patented next generation Deep Packet Inspection engine that efficiently delivers real-time performance metrics. Providing analysis of thousands of voice, video and data applications, and designed for use in both physical and virtual environments in the world's largest and most demanding enterprise networks. This platform is now available under nGenius VaaS using a monthly subscription model.

nGenius VaaS Illuminates the Cloud

nGenius VaaS provides unrivaled visibility into hybrid cloud-based business services by providing an overarching view into the performance characteristics of the components, micro services, and/or containers associated with service delivery of applications in the cloud. nGenius VaaS solution is applicable on-premises or off-premises; on bare metal, in a private cloud, or in a public cloud. This view exposes underlying service dependencies that enables our experts to effectively manage health, availability, and user experience issues. The nGenius VaaS team, along with Smart Data can provide a complete view of application flows for service triage, proactive monitoring, and deployment readiness before, during, and after migrating to the cloud.



nGenius VaaS Advantage

		
PLATFORM	HANDS-FREE MONITORING	EXPERTISE ANALYSIS
<ul style="list-style-type: none"> Industry leading, field-proven tool set Wire Data based Application-network interaction visibility Network-application visibility beyond the firewall and into the cloud 	<ul style="list-style-type: none"> Rapid deployment of managed solution 7x24 proactive monitoring Global pool, domain expertise and network knowledge 	<ul style="list-style-type: none"> Around-the-clock on call troubleshooting expertise Trend reporting, key issue analysis and actionable insights Migration benchmarking Best practices/global knowledge base
<p>MONTHLY SUBSCRIPTION – REDUCED UP-FRONT CAPITAL EXPENDITURES – EASY ADD-ON MONITORING</p>		

Benefits

- Hands-free network, service/infrastructure/ application monitoring
- Proactive monitoring
- Actionable insights
- Comprehensive visibility
- Real-time analytics
- Easy and rapid deployment
- Reduced risk with NETSCOUT experience
- Addresses IT resource and skill gaps
- Leverages best practices

Meeting Your Business Needs

- End-to-End visibility across on-prem/off-prem, cloud infrastructure, network and applications
- Rapid MTTK/MTTR for issues impacting business services
- Critical applications availability and quality assurance
- Affordable monthly subscription and easy to add on monitoring

“NETSCOUT team would work with us to dig into issues we were seeing at a site and helped us trouble shoot those issues until we found a resolution”.

Global Online Hospitality / Travel Enterprise

NETSCOUT

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NETSCOUT offers sales, support, and services in over 32 countries. Global addresses, and international numbers are listed on the NETSCOUT website at: www.netscout.com/company/contact-us