

## Monitor Essential Services

### The Opportunity

The global threat of the COVID-19 outbreak drives the use of essential services. As networks around the world are put to the test, carrier service providers must protect existing infrastructure and resources while accommodating the increase in utilization.

- Monitor the health and performance of essential services (VPN connectivity, key websites, public clouds, CDNs, etc).
- Prioritize availability of critical services from key locations for home-based workers.
- Ensure connectivity for key business partners and customers.

### The Details

By creating essential service reports using nGeniusONE® and ISNG, carrier service providers gain valuable user-defined insights into how their network is performing under pressure.

- Evaluate performance with independent, converged reports of essential services delivered to multiple locations.
- Address cloud-based services for nationwide and global perspectives.
- Monitor services in real time or investigate with trend comparisons.

### The Results

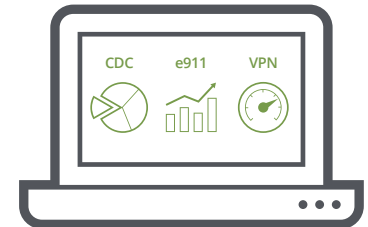
With an improved understanding of performance and utilization, carrier service providers have the visibility they need to make better decisions regarding capacity and personnel investments.

- Gain visibility to business services.
- Maintain/increase customer loyalty / Net Promoter Score (NPS).

### Our Promise

At NETSCOUT® we view our customer relationships as long-term partnerships. We are here to help in this rapidly changing environment. Learn more at:

[www.netscout.com/business-continuity-csp](http://www.netscout.com/business-continuity-csp)



**ESSENTIAL SERVICE MONITORING  
FOR AT-A-GLANCE ASSESSMENT  
AND DECISION MAKING**

**A customized view of your essential services enables ongoing focus, monitoring, and troubleshooting of network resources during periods of crisis.**



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NETSCOUT offers sales, support, and services in over 32 countries. Global addresses, and international numbers are listed on the NETSCOUT website at: [www.netscout.com/company/contact-us](http://www.netscout.com/company/contact-us)