

Drive Profitability with Workforce Productivity Improvements

The Opportunity

The changing face of a remote workforce creates the need for accelerated turn up and use of new productivity tools.

- Carrier service provider networks must support new essential services for healthcare, conferencing, and online education (Zoom, Blackboard, Google Classroom, etc.).
- Accurate detection of current and future service issues and hotspots is required.
- Swift identification of degraded service performance areas will be needed to keep employees connected and productive.

The Details

Carrier service providers use reports, dashboards and troubleshooting tools powered by NETSCOUT's nGeniusONE® and ISNG to support workforce needs during times of transition.

- Assess VPN health and utilization.
- Proactively monitor application latency and bandwidth requirements.
- Mitigate risks for applications moving to the cloud architectures.

The Results

With NETSCOUT® solutions, companies and individuals experience problem-free, accessible workflows.

- Reduce negative impacts to remote workforce.
- Accurately detect and address issues.
- Maintain/increase customer loyalty / Net Promoter Score (NPS).

Our Promise

At NETSCOUT we view our customer relationships as long-term partnerships. We are here to help in this rapidly changing environment. Learn more at:

www.netscout.com/business-continuity-csp



**NETSCOUT SUPPORTS
WORKFORCE PRODUCTIVITY TO
DRIVE PROFITABILITY**

By monitoring and reporting on the health, performance, and utilization of new web-based tools, carrier service providers have an opportunity to improve and build on the customer experience.



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NETSCOUT offers sales, support, and services in over 32 countries. Global addresses, and international numbers are listed on the NETSCOUT website at: www.netscout.com/company/contact-us