



## OVERVIEW

### Course Level:

Introductory

### Format:

Online, recorded

### Course Code:

TRN-TV-ODLS

### Prerequisites:

- Students must have a working knowledge of LAN technologies and topologies, the OSI reference model, and the function of network devices

# On-Demand Learning Series

## TruView

### Course Description

The On-Demand Learning Series is a set of recorded sessions that describe how to use the TruView™ application performance monitoring tool. Recorded by NETSCOUT® University subject matter experts, each module outlines the key aspects of the TruView solution. The online, recorded format allows students to attend at their own convenience, 24/7. Students can start and stop the series at any time and return when time permits.

The series consists of three sections. Each section has three or four fifteen-minute (approximate) modules dedicated to specific functionality in the TruView. A short testing section at the end of each section validates that students absorbed the important concepts in each module. Students who successfully complete the three exams earn the NCA (NETSCOUT Certified Associate) certification.

The course describes the TruView's capabilities and presents suggested workflows to solve typical problems. Key topics including a system overview, end user response time, transaction visibility, troubleshooting, and dashboards, are covered in short, digestible modules that are easy to absorb and retain.

### Course Objectives

- Describe the major components of the TruView
- Navigate the user interface with confidence
- Measure end user response time for applications
- Visualize transaction performance in the network
- Analyze session performance using using the client packet view
- Troubleshoot VoIP using both control and media analysis
- Perform active and passive monitoring using TruView dashboards and alarming capabilities

## Course Syllabus:

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### Section One

- Module 1 – TruView System Overview
- Module 2 – Measuring End User Response Time
- Module 3 – TruView Application Menu

### Section Three

- Module 8 – VoIP Troubleshooting
  - Module 9 – Trace Files
  - Module 10 – Reports and Dashboards
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### Section Two

- Module 4 – TruView Site Menu
- Module 5 – Client Transactions
- Module 6 – Client Packet View
- Module 7 – Network Menu

## Certification

**Exam Code:** TruView, v11.1

**Format:** Online, multiple choice

**Availability:** Worldwide, English

**Exam Fees:** Active MasterCare customers may register for and take the On-Demand Learning Series and corresponding exams for free

- **Enrollment** – All students who register for and successfully complete the On-Demand Learning Series are eligible to take the corresponding TruView, v11.1 certification exams.
- **Preparation** – The exams are designed to measure students' retention of key module objectives after completion of each section. Students are encouraged to pay close attention when they are listening to each module.
- **Procedure** – There is one exam for each of the three sections. After completing a section, students can take the exam for that section. Each exam consists of nine to twelve multiple choice questions chosen from a larger pool of questions. For each test, a score of seventy percent is required to pass. If a candidate does not pass on the first try, two additional retakes are allowed.

For more information about NETSCOUT University's Certification Program, please [click here](#) to access the program website.



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