

NETSCOUT SYSTEMS TEXAS LLC, and NSRS COMMS IRELAND LIMITED (NSRS)

PURCHASE ORDER REQUIREMENTS

To place an order, Reseller must first contact the appropriate account team to initiate a quote. Reseller shall place purchase orders for Products and services in writing. All purchase orders must contain such information as is reasonably specified below. No purchase order is binding unless accepted in writing, which acceptance may be granted or denied in the sole discretion of NetScout Texas or NSRS and subject to Reseller having met the credit terms and otherwise being in good standing. The parties agree that, for the sake of convenience, Reseller may submit purchase orders using a standard form used by Reseller; however, the parties acknowledge and agree that the terms and conditions of the Reseller Frame Agreement shall supersede any different, conflicting or additional terms contained or referenced in any purchase order and that any contrary or different terms and conditions added to or contained or referenced in a purchase order are rejected unless otherwise specifically agreed to in writing.

All purchase orders must include, at a minimum, the following terms unless otherwise agreed in writing.

- Bill to name and address
- Ship to name, address, and contact information
- End user customer name and address
- Purchase order number
- Qty –part number (if included in offer)– description – price
- Total order value
- Quote number
- Contract number (if not included on the Quote document)
- Email address to receive Sales order acknowledgement
- Shipping Terms- ExWorks (factory) unless otherwise agreed to in writing
- Method of Shipment (i.e., UPS, DHL, other carrier, etc.)
- Payment Terms – net thirty (30) days from date of invoice unless otherwise agreed to in writing
- Signature, if signature block exists on PO
- US Resellers please provide tax except certificate if applicable

Purchase Orders must be:

- In US Dollars unless otherwise agreed to in writing
- Made out to NetScout Texas LLC for Americas orders (or)
- Made out to NSRS Comms Ireland Limited for all Non-Americas orders

Where to send your Orders:

- Email directly to: CTAFAXMAIL@netscout.com (or)
- Fax to 469.330.4001

Questions? Please contact your Account Manager.